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FOR IMMEDIATE RELEASE

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**CLERK DOROTHY BROWN ANNOUNCES THE ADDITION
OF MORE ELECTRONIC FEATURES ON WEBSITE**

Google Search and Fill & Save Technology Now Available on Clerk of Court Website

CHICAGO (February 14, 2008) – **The Honorable Dorothy Brown, Clerk of the Circuit Court of Cook County**, continues to implement technological advancements aimed at improving customer service and increasing operational efficiency with the addition of two new electronic features on the Clerk's Office website (www.cookcountyclerkofcourt.org). Recently added to the site is the *Google* search feature to help customers navigate the site and the *Fill & Save* feature which provides the capability to complete and save court forms onto personal computers.

These two new features are components of Clerk Brown's broader "e-government" strategy to create a 21st Century Clerk's Office based on the guiding principles of her five strategic pillars: 1) 21st Century Information Technology, 2) Improved Customer Service, 3) Operational Efficiency, 4) Employee Development, and Training, and 5) Financial Accountability.

"To find information about the Office of the Clerk of the Circuit Court of Cook County has never been easier or more efficient," said Clerk Brown. "The *Google* feature on our website enables even the most inexperienced user to successfully navigate the site and quickly access the vast amount of varied information.

"The *Fill & Save* feature allows customers to handle certain transactions over the Internet from the comfort of their homes or offices, as opposed to having to travel to the Clerk's Office and be served at the counters. Technology is affording our Office more opportunities to create an environment where our customers are 'online not in line.'"

The use of simple key words or phrases will help Clerk's Office website users to browse and effectively locate specific information, forms and directories. This technology is especially important as the Clerk's Office increasingly expands the resources and functions available on the website.

During her tenure, Clerk Brown increased the number of court forms available on the website from 34 to more than 500. Now the *Fill & Save* feature improves the usefulness of forms as they have been converted from "static" to interactive.

Another technological advancement implemented by Clerk Brown in recent months is an integrated summons system, completed in conjunction with the Cook County Sheriff's Office, which eliminates the redundant entry of data between the two agencies and expedites the flow of accurate information to judges.

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